



International Distributors  
of Simplex  
Record & Account Systems

# George Vyner Ltd

10 Gilesgate  
Hexham  
NE46 3NJ

Telephone 01434 609907  
Fax 01434 601357  
Email [sales@simplexbooks.co.uk](mailto:sales@simplexbooks.co.uk)

## Terms & Conditions of Retail Sale

### Scope of document

*This document defines the conditions of sale, supply & delivery of goods to you (the customer), by George Vyner Ltd (GVL) of the Simplex range of account & record books.*

### Payment terms

*Full payment (inc delivery costs) must be received before any goods are dispatched. Payment can be in the form of cash, cheque, bank transfer, or by card payment.*

### Retention of Title

*GVL retain title to the goods until payment has been received in full and cleared through the company's bank account.*

### Order processing and dispatch of goods

*GVL will endeavour to dispatch the goods within 3 working days of receipt of payment and order. The order must specify the type and quantity of books required, and the address to which the books are to be delivered. The order can be placed over the telephone, by letter, or email.*

### Delivery

*Will be carried out by a carrier or mailing service of GVL's choice. Should the goods not be received within 4 weeks of the order being placed please contact GVL using the contact details at the top of this page. GVL will endeavour to redeliver any undelivered goods, once all possibility of recovery has been explored with the carrier.*

### Guarantee

*GVL guarantees all books supplied against manufacturing defect for one year from the date of invoice which is supplied with the goods at the point of purchase. This guarantee is limited to the supplied blank book and does not cover any information entered into the book after delivery. This does not affect your statutory rights.*

### Cancellation

*You have the right to cancel your order without giving a reason within 14 days of delivery of your order. If you wish to exercise this right you must contact us in writing using the details at the top of this page. Goods are to be returned at your own expense. GVL will refund the cost of the goods less the post and packaging cost within 14 days of receipt of the returned goods. Should the goods returned be received in a condition which does not allow for their resale (ie they are not received in perfect condition) then GVL reserves the right to refuse a refund, in which case the goods will be returned to the customer.*

### Disclaimer

*The information contained within the goods supplied (or on GVL website) is for general informational purposes only and does not constitute legal, accountancy or tax advice. Although all information is provided in good faith, no liability is accepted for the accuracy, validity, completeness or reliability of any such information. We recommend taking appropriate professional advice before taking any action. No liability shall accrue for any loss or damage sustained as a result of the use of the goods supplied or the contents thereof.*

### Governing Law and Jurisdiction

*The validity, construction and performance of the Agreement, and all contractual and non-contractual matters arising out of it, shall be governed by English law and shall be subject to the exclusive jurisdiction of the English courts to which the Parties submit.*